



Front Office Agent

~ 40 hours per week ~

Your mission

At LionsDive, you'll be part of a close-knit and professional Front Office team. You'll work in small shifts behind the reception desk, where teamwork and collaboration with other departments ensure an exceptional guest experience. With your helpful "yes-I-can" attitude and top-level service, you make sure every guest leaves with a smile.

You will welcome and check guests in and out, respond to questions and requests, provide information about the hotel and local activities, handle phone calls and reservations, promote our services and those of our partners, and carry out various administrative tasks during your shift.

Who we're looking for

- MBO+ level of working and thinking.
- At least 1 year of experience in a similar role, such as Front Office Agent, Receptionist, or Customer Service Agent in a hotel or the tourism industry.
- Fluent in both Dutch and English, spoken and written.
- Available for 8-hour shifts within a flexible schedule (day/evening/occasional night/weekends/holidays).
- You feel connected to our values: guest focus, professionalism, and teamwork.
- Well-presented, service-oriented, accurate, and proactive.
- Registered resident of Curaçao (sedula ID).

Nice to have, but not a deal breaker

- Spoken skills in Papiamentu, Spanish, and/or German.
- Experience with reservation systems (such as Opera).

Who we are

At LionsDive, we work as a hands-on, tight-knit team to give our guests an unforgettable experience with outstanding service. With a passion for hospitality, we focus on a warm and personal approach. At the same time, we're committed to sustainability and social responsibility, creating a positive impact together.

What we offer you

In addition to a competitive salary and vacation allowance, working at LionsDive also comes with the following benefits:

- A well-structured onboarding and training period with support from experienced colleagues.
- Various bonuses.
- Pension plan for permanent contracts.
- One free overnight stay per year and a special employee rate at our hotel and partner hotel.
- We invest in your growth and development (on-the-job training and, when relevant, external courses).
- Free access to our LionsDive gym.
- Free access to Mambo Beach with your LionsDive employee card.
- Staff food discount at our restaurants.

Are you the right fit?

Ready for the next step in your career in a vibrant work environment where your service skills truly shine? Send your resume and a short motivation explaining why you're the ideal candidate to hr@lionsdive.com.

We look forward to hearing from you!