



Front Office Agent

~ 40 hours per week ~

Your mission

As a Front Office Agent, your mission is to be the first and last person our guests see, ensuring each encounter begins and ends with a warm smile. With your helpful 'can-do' attitude and passion for top-notch service, you strive to leave a lasting impression on every guest you meet.

You'll be responsible for welcoming and checking in/out guests, addressing their questions and needs, providing information about our hotel and nearby fun activities, handling phone calls, managing reservations (both internal and external), promoting our services and those of our partners, and performing various administrative tasks during your shift.

Who we're looking for

- Minimum 1 year of experience in a similar role, preferably in a hotel or tourism sector.
- Good command of Dutch and English, both spoken and written.
- Flexibility to work various shifts (day/evening/night/weekends/holidays).
- Alignment with our core values: guest service, professionalism, and teamwork.
- Representativeness, enjoyment in providing service, carefulness, and proactivity.
- Registered as a resident of Curaçao (sedula ID).

Preferred skills (not a 'deal breaker')

- Spoken skills in Papiamentu, Spanish, and/or German.
- Knowledge of a reservation system (such as Opera).

Who we are

At LionsDive, our team ensures guests experience the ultimate vacation feeling. We do this with great enthusiasm, doing the utmost to surprise our guests with exceptional service. We are characterized by a warm, Caribbean-Dutch atmosphere, dedicated to providing all our guests with a fantastic stay. Within LionsDive, we value work atmosphere, engagement, and loyalty. Additionally, teamwork and sustainability are crucial aspects of our ethos.

What we offer you

In addition to a competitive salary and holiday pay, working at LionsDive comes with the following benefits:

- Various bonuses and service anniversary gratuity.
- Pension scheme for permanent contracts.
- 1 free night's stay per year in our hotel and special rates at ours and our partner hotels.
- Investment in your growth and development.
- Free access to our gym starting November 1, '24.
- Complimentary access to Mambo Beach with the LionsDive staff pass.
- Discounted meals for our employees at our restaurants.

Are you the ideal match?

Ready for the next career step in a vibrant work environment where your talent and skills in delivering exceptional service shine? Send your resume **now** with a short motivation explaining why you're the ideal candidate to hr@lionsdive.com, and you might just become the new Front Office Agent at LionsDive. See you soon!